Testimonials

Our clients love us! We are delighted that so many past clients have sent in testimonials and we are pleased to share some with you.

"I am thrilled with the quality of the system that you designed...I feel that the atmosphere is better than a real theatre and the sound and visual effects are far superior as well. I don't think I will be going to a movie theater again. Thanks again for a great job and turning a dream into reality." S. M., Oyster Bay Cove

"The little touches make a difference too. Who else collects all the equipment operating manuals and compiles them into a single indexed binder? Just another example of neat, complete and organized." C. L., N. Massapequa

"Your guys identified and resolved every issue in the system as it was installed and within a period of hours the room was transformed into an absolutely wonderful part of our house. Indeed, your system has become the centerpiece of relaxation and entertainment in the house." P. B., Jericho

"This was a large project that required attentiveness and a strong knowledge of many aspects of different technologies...complete wiring of the audio/video, phone and computer systems, alarm; and the installation of the home theatre. IDS has proven itself to be a company that dedicates itself to professionalism and service excellence." R. P.

"Your team has made us believers that when it comes to home theater, you must only deal with the best. We couldn't be any happier." M. H., New York City

"We were very pleased with the fact that the IDS team allotted us the time both on the phone and in person to teach us how to use the equipment and to answer any questions we had. Our family looks forward to growing our audio, video and home theater systems with IDS as time goes on. I would recommend and have recommended IDS with no reservations whatsoever." S. G., Roslyn Estates

Featured Brands

SONOS Leon





Honeywell SONY

WATTBOX marantz[®]

Taraknis HIKVISION





Over 30 years of outstanding solutions and uncompromising service in all areas of residential and corporate technology

Home automation, music & video, home theater, security & fire alarms, lighting control, networking/Wi-Fi and video surveillance

IDS Audio/Video & Technologies

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Welcome to IDS

In 1985 Scott Boxenhorn & Rob Cohen established Intruder Detection Systems Inc. They began installing residential and commercial detection systems, eventually expanding into all aspects of home and business technologies.

Thirty years after its beginnings and still owneroperated, IDS is the premier partner for clients, designers, architects and builders looking for the most creative technology and security lifestyle solutions.



The IDS Difference

At IDS, we are passionate about delivering seamless technology solutions that simplify and enhance people's lifestyles. Our mission is to provide outstanding solutions and uncompromising service in all areas of residential and corporate technology.

Our long history and unparalleled reputation have gained us access to the most innovative products and skilled installation craftsmen. **Your satisfaction is our paramount concern.** No details are overlooked and no shortcuts are taken.

IDS's professional technical installers and designers are experts in current layouts and crafting functional, user-friendly lifestyle solutions. We offer the finest workmanship, materials and support in every aspect of our design, installation and service.



Our Solutions

We are specialists in home automation, music & video, home theater, security & fire alarms, lighting control, networking/Wi-Fi and video surveillance.

We take time to understand your environment and lifestyle, and design custom solutions that will streamline your media and boost your entertainment enjoyment.

IDS is the premier partner for enhancing and simplifying your electronic lifestyle. We make sure we know what technologies meet your needs today and in the future. We partner with best-in-industry professionals to provide each client with custom-design technology solutions and access to the best equipment and skilled installation craftsmen.

You can be sure we continually evaluate and research today's trends in order to provide you with the most current and exciting technology.



Industry Professionals

At IDS, each client becomes a part of the IDS family. We



take time to learn about each of your client's lifestyle and specific needs. We work hard to gain your client's respect and ensure their total satisfaction, along with the goal of earning your continued relationship.

Whether you are an Interior Designer, Architect, Contractor, Builder or other industry professional, your referrals are in the best hands. Our depth and breadth of experience make us comfortable with every project detail.

Bring in clients and plans, and we'll work together on schedules and logistics, finding solutions at every step that fit budgetary and system needs.

Service Plans

Why spend hundreds or even thousands every year to maintain your electronic systems? IDS offers a one-price plan for unlimited service calls to save you money and keep your system running all the time! We offer plans for alarm systems, audio/video systems and video surveillance systems. All include unlimited service call labor and telephone support as well as priority scheduling.

Ask us today how you can save money while maintaining your electronic lifestyle!



IDS Cloud Support Plan powered by OvrC

IDS now offers Cloud-based support for maintaining and servicing all electronic and networking equipment. Powered by OvrC, this allows remote access from smart devices to instantly reset or resolve technical issues.

We can keep an eye out for slow internet speeds or malfunctioning devices and we can receive alerts and

troubleshoot common issues before clients even realize there's a problem. We can even upgrade devices remotely. And through a custom-configured mobile app, our clients have the option to fix common issues on their own time.



This platform enables IDS to provide outstanding customer service and technical support to our clients.

Affiliations

IDS Audio/Video & Technologies are associate members of the most prominent industry certification and training organizations such as CEDIA, ASID and NBFAA. Our system programmers are fully trained and certified for all our product categories.